



JOB SPECIFICATION

JOB: Technical Support Engineer

LOCATION: Leeds / Lisburn

SALARY: Competitive plus benefits

INTRODUCTION

Seven Technologies Group (7TG) is a successful and ambitious company built around an excellent engineering team involved in the design, development and manufacture of rugged electronics devices and software.

In recent years, 7TG has grown significantly. The Company has offices in Lisburn, Leeds, and London and employs over 100 people. With an international market presence, ambitious plans for continued growth and cutting-edge technologies, 7TG is at the forefront of our market place.

Due to continued success we now have a requirement for a Technical Support Engineer to join our Technical Operations Team. We are currently looking for an innovative individual with excellent technical experience and motivation to contribute in a fast-moving team environment.

THE PURPOSE

This is a key role reporting to the Technical Operations Manager. The Technical Support Engineer will provide continuous support to the 7TG user groups and sales teams, assisting with 7TG product capability demonstrations and delivery of 7TG training courses.

In addition, the successful candidate will be required to support departments within the company, giving direction on the design and development of new and existing products through the complete product lifecycle.



THE ROLE

The responsibilities of any successful candidate will include:

- Technical support to customers (remote and onsite) during/outside normal office hours
- Technical support to BD Team & 7tech staff.
- Support product demonstrations
- Deliver internal / external training courses on 7tech and 3rd party systems
- Support the delivery of training courses
- Development, testing, evaluation of 7tech products, software and firmware.
- Carry out technical site surveys, installation and commissioning of 7tech systems
- Carry out first line field repair of 7tech systems

Primarily based in the UK there may be requirements to travel for short periods.

THE PERSON

Candidates wishing to apply should have:

- A minimum of 5 years spent in Industry working in telecommunication / electronics industry.
- Strong technical and electronic knowledge of RF, GSM, satellite bearer technologies.
- Strong technical and electronic knowledge of Electro Optics, GPS asset tracking systems.
- Be an efficient planner and organiser with the ability to co-ordinate training tasks.
- Willingness to travel cross sites and to customer locations.
- Ability to work as an individual or as part of a multi-disciplined team.
- Ability to work under pressure and to strict deadlines.

Key working relationships will include Customers, BD, R&D/Engineering & Evaluation



QUALIFICATIONS & EXPERIENCE

Essential

- Previous experience in a similar role
- Knowledge the principles / installation of RF, GSM, microwave, satellite bearer systems.
- Installation, commissioning of electronic systems.
- Knowledge of AC / DC power systems
- Field repair experience

Desirable

- Vehicle electronics installation
- Electro optics installation
- Instructional experience
- Computer / IT / Networking skills.
- Aerial rigging trained, working at height

KEY COMPETENCIES

- Communication
- Attention to Detail
- Customer Orientation
- Drive for results
- Good Team ethos
- Self-Motivation & Resilience

SALARY AND BENEFITS

Excellent company benefits package including pension and life insurance policy.

HOW TO APPLY

To be considered please forward your CV to Robyn Morrow, HR Manager on: Tel: +44 (0)2892605200 or E-Mail: recruitment@7techgroup.com

All employment at Seven Technologies Group Ltd is subject to UK security clearance